



2018



EMPOWERING POSITIVE CHANGE

Day Hospitals Australia National Conference 2018



Levitch Design Australia



ABOUT US

Levitch Design Australia is a multi-disciplinary company offering design and construction services for the healthcare industry in Australasia. Our dedicated team of building designers, interior designers, graphic designers and construction specialists will assist you in creating the space you imagine.

We have established ourselves as leaders in our industry because we understand the importance and apply the principles of good design to create integrated therapeutic environments.

Research shows that the practice environment has a significant impact on the wellbeing of staff and visitors. We deliver much more than choosing colours and carpets. We understand the combined effect of practice planning and presentation on the wellbeing of both practitioner and patient.

Our success results from the commitment to excellence in both design and construction combined with 30 years of experience from over 1,200 completed projects.

We love helping our clients turn their vision into reality. We empower our clients to initiate change in their physical environment, which will have a positive impact on their lives, their employees' productivity, and their patients' wellbeing.

We have completed over 1,200 healthcare projects in 30 years.



OUR VALUES

HONESTY

INTEGRITY

VISION

PASSION

INNOVATION



OUR INTEGRATED PROJECT DELIVERY METHODOLOGY

SUCCESS BY DESIGN

We strive to improve our services by listening to our clients.

It all starts with understanding our clients' needs. Our unique collaborative approach aligns the expertise and enthusiasm of our talented team of design and construction professionals with our clients' requirements. We integrate strategy, design, project management, and project delivery to create measurable results. Together we transform business objectives and strategy into built environments that inspire and empower your staff to grow, to change and to produce their best, most creative work.

Conventional methodologies for transforming the design into a built environment are outdated. Fragmented processes yielding outcomes below expectations have been transformed by our **Integrated Project Delivery Methodology (IPDM)**, which unites our clients, designers, building experts and our project management team into a process that harnesses the talents and insights of all involved parties to optimise project results. We deliver our projects faster and with costs controlled at every stage. As a result, we increase value to the owner, reduce waste and maximise efficiency through all phases of design, fabrication, construction and commissioning.

Organisations and their people consistently achieve the greatest value from workplace environments based on **human-centred design** principles. We partner with our clients to learn what drives them, challenge convention, and apply new and courageous thinking from multiple disciplines and perspectives to achieve more profitable, human-centred outcomes.

OUR DESIGN PHILOSOPHY

PRINCIPLES OF DESIGN

- PROXIMITY** Allows for visual unity in design.
- CONTRAST** Uses colour, tone, size, shape and direction.
- REPETITION** Breeds cohesiveness in a design.
- ALIGNMENT** Every element in a design is visually connected to another element.

SENSATION TRANSFERENCE

The term "sensation transference" was developed by Louis Cheskin in the 1930s to describe the phenomenon that impressions in customers' minds, based on sensory experiences, transferred directly to concepts of value, price, quality and emotion. In other words, your patients are influenced by the space you create.

FUNCTION

- We measure widths, heights, depths, clearances, accessways, services, intrusions, and structure to ascertain any impediments to function. **MEASUREMENT**
- We make sure your practice complies with statutory regulations. **REGULATION**
- We consider limiting factors to the function of your space, such as access and exit points, security issues, traffic paths, unusual site shapes to name a few. **LIMITATION**
- We create visually appealing, harmonious spaces where energy flows naturally. **FLOW**
- We optimise traffic flow while maintaining optimum clearances and access. **ERGONOMICS**

THE PSYCHOLOGY OF COLOUR

- Colour is the most powerful tool in non-verbal communication and crucial to the design process.
- Colour impacts on a subconscious level on our behaviour, wellbeing, emotions, and decisions.
- Designers of all disciplines use colour to achieve a specific outcome.
- By understanding colour psychology, we are able to choose the right colours for your healthcare practice.



Levitch Design Australia

THE LEVITCH EFFECT

Our innovative healthcare design philosophy

AESTHETICS

- We maximise natural light to improve the wellbeing of staff and patients. **LIGHT**
- We use the power of colour to create spaces with long-lasting impact. **COLOUR**
- We combine textures to create a visual experience, reflectance, and comfort. **TEXTURE**
- We manage sound effects in combination with textural finishes to increase comfort levels. **SOUND**
- We balance spaces, large or small, to maximise comfort for your patients. **SPACE**

SALUTOGENIC AFFECT

Both nature and daylight have been found to positively influence health.

Salutogenic design focuses on factors that keep us well, rather than those making us unwell.

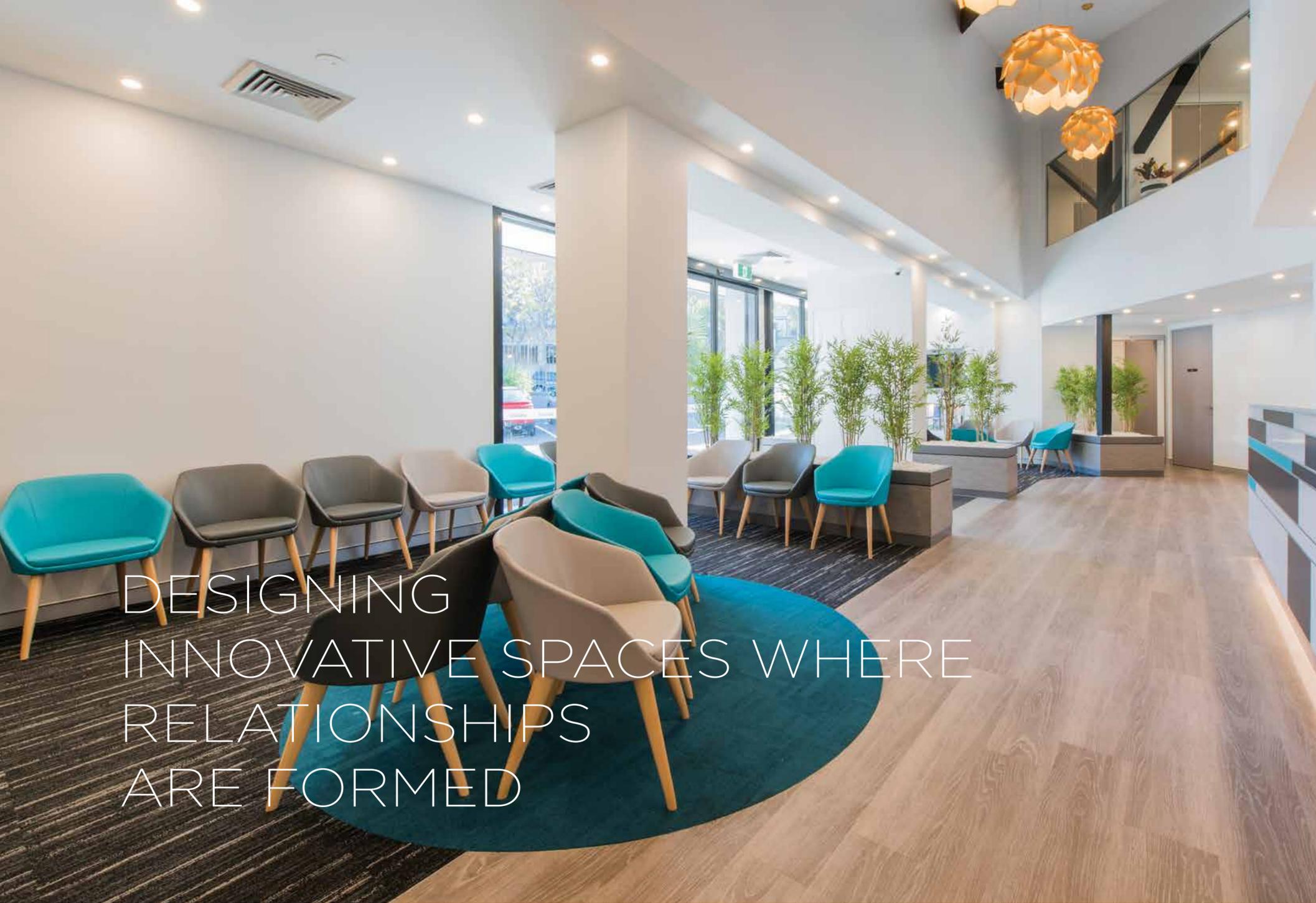
Salutogenesis can stimulate, engage and improve an individual's sense of coherence and thereby strengthen their coping strategies and promote health.

HUMAN CENTRED DESIGN

- Tailors spaces that serve a purpose.
- Promotes a people-centric approach.
- Focuses on interaction with the client.

ACTIVITY BASED WORKING

- Offers a choice of settings for various activities.
- Accommodates diversity.
- Encourages movement.



DESIGNING
INNOVATIVE SPACES WHERE
RELATIONSHIPS
ARE FORMED

WHAT WE DO

We take your vision, add our expertise, and turn it into reality.

MANAGING LIVE ENVIRONMENTS

We understand the importance of business continuity for our clients.

Costly downtime and business interruption are potentially crippling yet with the right approach entirely avoidable. Our open, collaborative approach, rigorous planning processes and continual communication identify risks well in advance which allows us to manage them in a controlled and deliberate manner. Levitch Design Australia has a proven record of coordinating complex design and construction projects to work around ongoing operations, allowing our clients to continue with “business as usual”.

IMPLEMENTING COST - EFFECTIVE SOLUTIONS

On average, we complete over 100 projects per year. As a result, we can leverage our extensive supply chain and procurement influence and offer cost savings to our clients.

We pride ourselves on competitive services delivered within minimal time frames to the highest quality standards.

UNDERSTANDING CHANGE MANAGEMENT

We live and breathe workspace transformation.

It's no secret that the way people work has changed. Co-working spaces are becoming more and more popular and understanding how people work and interact is key to creating a space that works for its inhabitants. At Levitch Design Australia, we understand that today's workspaces need to resonate with people on an emotional level. We know that the right workplace environment has the power to attract great talent, to inspire creativity and to bring out the best in people.



5 STAR ★★★★★
CUSTOMER SERVICE

OUR SERVICES

As a national fit-out specialist business, we offer the following services:

PRE FIT-OUT

- Finding sites and commercial spaces
- Site acquisition and negotiation
- Comprehensive site assessments and detailed surveys
- Complimentary consultations with our experienced project consultants
- Detailed costing analysis of the project
- Relocation management services

DESIGN AND CONSTRUCTION

- Managing planning and building approvals
- Architectural drawings
- Full construction set drawings
- Design and space planning
- Project management
- Construction
- Art and décor packages

MARKETING AND CREATIVE

- Graphic design
- Logo and brand development
- Marketing planning
- Market analysis reports
- Building web sites
- Signage design - internal and external



100% PROJECT
COMPLETION RATE

WHAT MAKES US DIFFERENT

Why choose Levitch Design Australia

- We have 30 years experience in commercial design, fit-out and construction.
- We put together the best team of specialist who collaborates to make things happen on time and budget.
- We are a dedicated team of specialists who understand the importance of creating integrated environments.
- We have developed an efficient, transparent and proven methodology that streamlines the set-up of environments from the design through to the handover of your completed space. As a consequence, we save our clients time and money.
- Our state-of-the-art Centres for Design in Sydney and Melbourne showcase thousands of materials and designs to choose from.
- We manufacture specialised commercial-grade joinery in-house with world-class computerised cabinet-making technology. As a result, all our joinery is delivered and installed on time to a standard that passes our stringent quality control process.
- We have fast turnaround to fit-out your space quickly and with the highest quality.
- We also offer a relocation management service to assist you in moving your business out and then back in after the fit-out is complete.
- We provide a 5-year warranty on all materials and craftsmanship.



HOW WE WORK

Proven processes that empower change and deliver innovative solutions.

Each working environment, hospital, day surgery, or practice is custom-designed to reflect the specific patient demographics, location, size, type of building, budget and most importantly the unique business personality. We consider all of the above factors during the creative process to create a working space that meets your needs.

This process is simplified by taking a 'brief', which is not a floor plan, but highlights the practitioner's priorities and includes all necessary information for our designers to start working on the project. Taking the time to prepare a brief is crucial for the success of your project. Not only does a detailed brief save time and money but also results in a finished space that meets your expectations. It also lists each room in the proposed workspace explaining the various functions and any necessary equipment. Furthermore, it includes details such as the number of staff who need to be accommodated and storage needs.

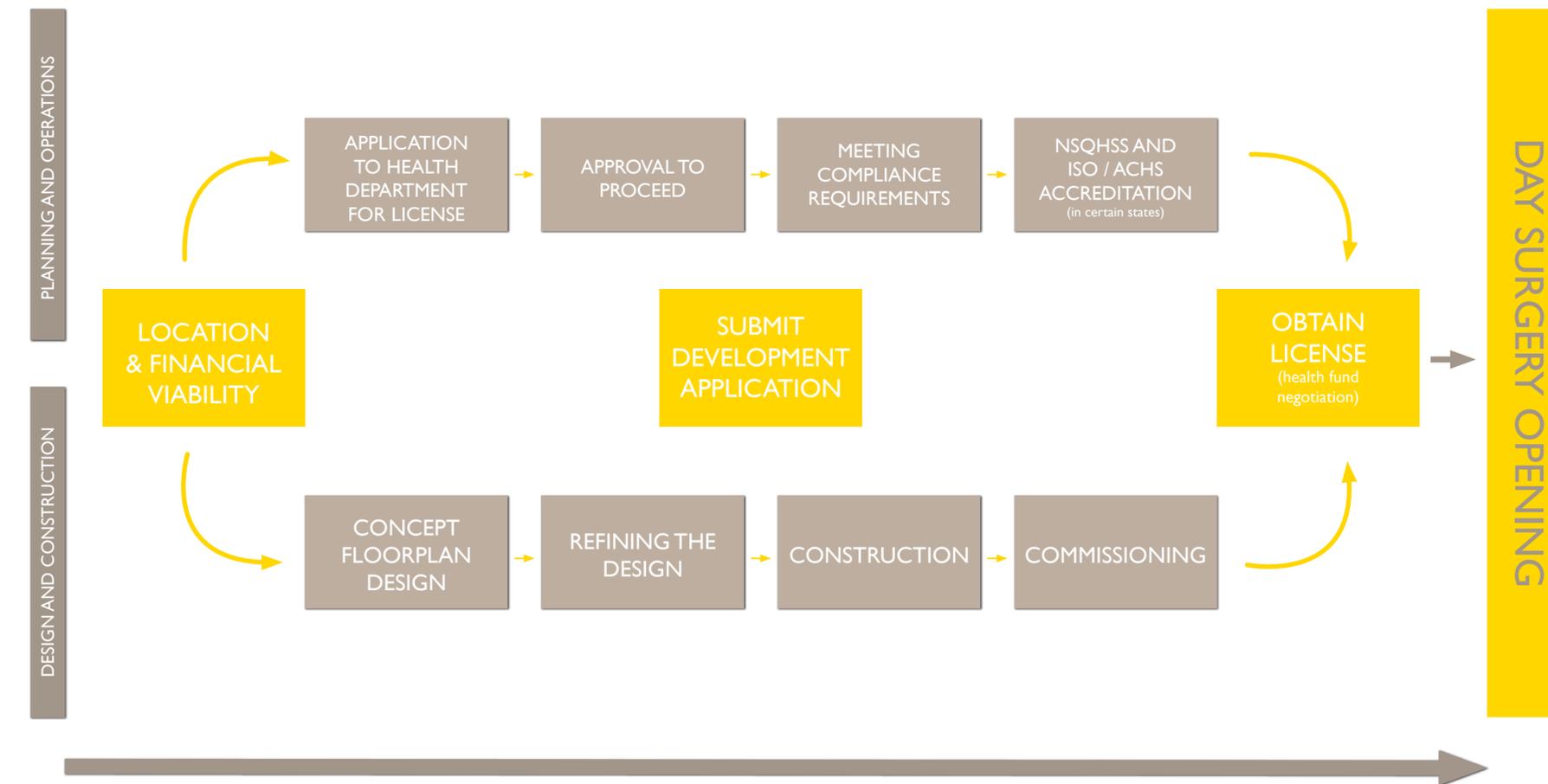
Because we understand how businesses work, we can design efficient and 'intelligent' spaces that meet your demands in a creative and innovative way.

Our focus on detail is unparalleled when it comes to the engineering and the design of processes. From our extensive experience, we have developed a proprietary methodology, called KEY STEPS, which ensures that we deliver a bespoke workplace environment that will exceed your expectations.



YOUR JOURNEY WITH LDA

Delivering solutions for you - with our team of day surgery specialists who ensure that the process runs smoothly.





+ IN-HOUSE CONSTRUCTION

Levitch Design Australia is your one-stop shop for innovative interiors in the dental, medical, veterinary, and allied health spaces.

- We have completed more than 1,200 practice projects and continue to deliver innovative practice designs.
- Our experienced personnel and senior management team will look after your project.
- We continue to surprise and impress our clients on a weekly basis because we care.
- We are committed to customer service excellence and work closely with our clients to deliver.
- We accommodate and always fit in with our clients' schedule, limiting downtime within the practice.
- We take every one of our valued clients on a journey, capturing their vision and adding our knowledge and expertise.
- Every client's project starts with a vision, whether you are a small one-chair practice or a large medical centre. Rarely are these visions ever the same. We help our clients transform their vision into reality.



+ IN-HOUSE JOINERY

Delivering joinery solutions for premium applications

MANUFACTURING

Levitch Design Australia manufactures commercial-grade joinery in-house, with a factory floor footprint of over 1,000sqm. Being vertically integrated with design and construction, we are able to control the quality, the finish, and a fast turnaround of all our projects.

BENEFITS OF OUR JOINERY SERVICE

QUALITY – Levitch Design Australia uses only industry-leading German machinery (HOMAG) to build customised architectural joinery.

SERVICE – As a customer-focussed family business, we are always available to talk to you about your project.

TURNAROUND – Our production line is highly automated to manufacture commercial-grade joinery fast and efficiently.

PRICE – Having a substantial turnover of materials allows us to negotiate competitive prices with our suppliers and pass them on to our clients.

INSTALLATION – We have a team of experienced installers who are accountable for their work.

DELIVERY – We use our own transport to pack and deliver the joinery to your premises ensuring that the products arrive in one piece and on time.

RELATIONSHIPS – We value every client relationship and have a track-record in retaining clients for a very long time.

THE SENIOR MANAGEMENT TEAM

+ OVER 65 PASSIONATE TEAM MEMBERS



Lester Arnot
Group Managing Director

With 28 years' experience in the construction industry and with clients ranging from BHP to some of Australia's leading surgeons, Lester is a hands on leader with extensive industry knowledge in all aspect of healthcare and commercial design and construction.

With a passion for customer service and attention to detail, Lester has led the group since its inception with vision and purpose.

Lester enjoys kayaking, fishing, swimming and spending time with family.



Robert Loader
Group General Manager

Robert has over 25 years' experience in the construction industry across Australia and South East Asia. Robert brings a broad perspective to the team. His leadership experience with both large scale projects and smaller ones has really developed his disciplined problem solving expertise.

Having held senior management and directorship roles for the likes of ESSO / Mobil International, CSR, Adelaide Brighton, Balmain Finance, just to name a few, Robert has gained senior management skills that assure that projects are well managed from the top down.

Robert likes surfing, travel, hiking and being with family.



Peter Arnot
Director, Project Consulting

Peter is a self-motivated, driven and very knowledgeable design and construction expert, with over 15 years in the industry. He directs our project consultants in offering clients tailored solutions.

Having been in the industry his entire career, Peter has worked from the ground up and has therefore developed intricate knowledge and skills to fully understand and guide clients through the design and construction process.

Peter has worked with thousands of clients and has a very good reputation in the industry in going the extra mile for every one of his clients.

Peter enjoys spending time with his family, plus cooking anything on a BBQ.



James Arnot
Director, Procurement

James has held many senior positions within the construction industries for more than 2 decades. James is always proactive and disciplined. He has an exceptional manner and style in managing a variety of construction teams and multiple projects simultaneously.

Being a results-oriented problem solver, James makes the job of fit-outs sound easy, when in fact it is a very complex process to get right.

Complimented by a range of qualifications such as Builders Licenses across many states and certificates in WHS and carpentry / joinery, he is surely well versed to handle any project.

James enjoys snorkeling and fishing.



Anne Parker
Director, Finance & Administration

Ann brings over 15 years of experience having worked in both small and large scale mining and construction companies.

With a bachelor of business degree majoring in Accounting, Ann manages the entire function of the group. She is skilled in financial reporting, cash flow, budgeting, business planning, fixed assets and internal controls and is a strong engineering professional with a CPA from CPA Australia.

She has been involved in SAP ERP project management and is a member of the Internal Audit project team.

Ann enjoys bushwalking, zumba and going to the gym.



Marton Jakab
Director, Marketing

For over 25 years, Marton has been delivering high quality positioning and branding outcomes for businesses across a diverse range of industries. He is both strategic in his high level thinking and yet extremely creative, to be able to drive the execution and implementation of any marketing plan and make it work.

Academic qualifications include a Bachelor degree in Psychology, a Masters degree in Commerce (majoring in marketing), a diploma in marketing research and a real estate certificate.

Marton has worked for both advertising agencies as well as on the client side. He also ran his own marketing and creative consulting business for 8 and 1/2 years.

Marton enjoys spending time with his children, cooking, camping and fishing.



Aaron Jenkins
Director, Projects

Aaron has been working in the building and construction industry for most of his career. In fact he has worked on some major projects along the way.

Some projects he has worked on include Mona Vale Hospital, Children's Hospital Westmead, Sydney University, NSW Public Works, Department of corrective services, BER Western Sydney, just to name a few.

Aaron is an asset to have on any team because he makes things happen. He is experienced in all things fit-out related, which makes his input valuable and insightful. His education is matched by his skills and he continues to study and train himself on all parts of the construction process including OH&S.

Aaron, loves sport and being with family and friends.



Riyaz Bhada
Director, Design

With over 21 years of experience on international projects in the UK, Middle East and India, Riyaz is a senior designer inspired and committed to the principles of building simply, within context and sustainably. He thoroughly enjoys motivating and mentoring colleagues to achieve outstanding results.

His previous experience in Architecture covers a wide range of specialities, from hospitality projects to Commercial, residential and healthcare architecture.

With a first-class Hon's Degree in Architecture and an advanced diploma in professional practice and management in Architecture, he became a chartered Architect at the RIBA in London.

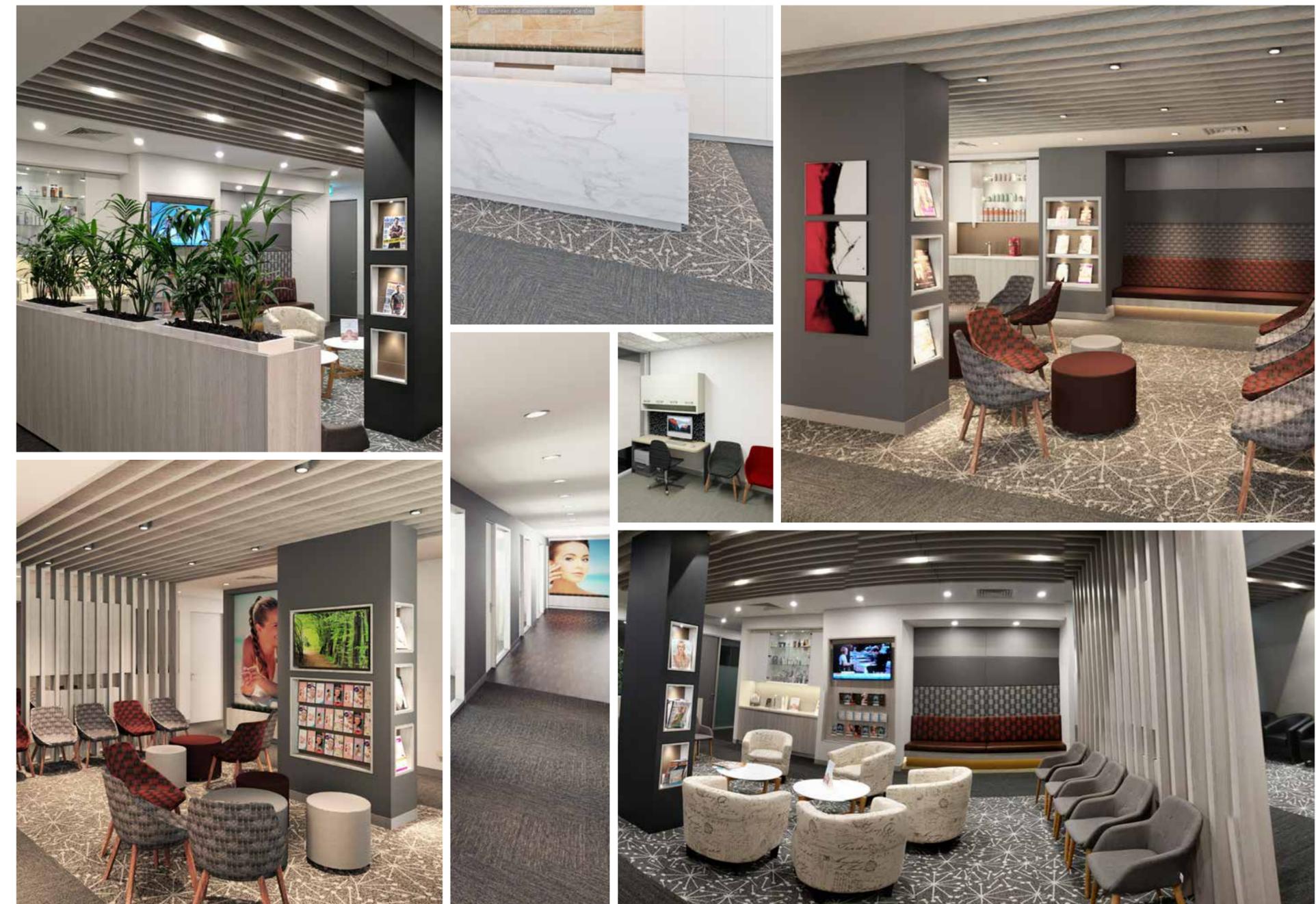
Riyaz is passionate about mountain climbing, playing golf and spending time with his family.

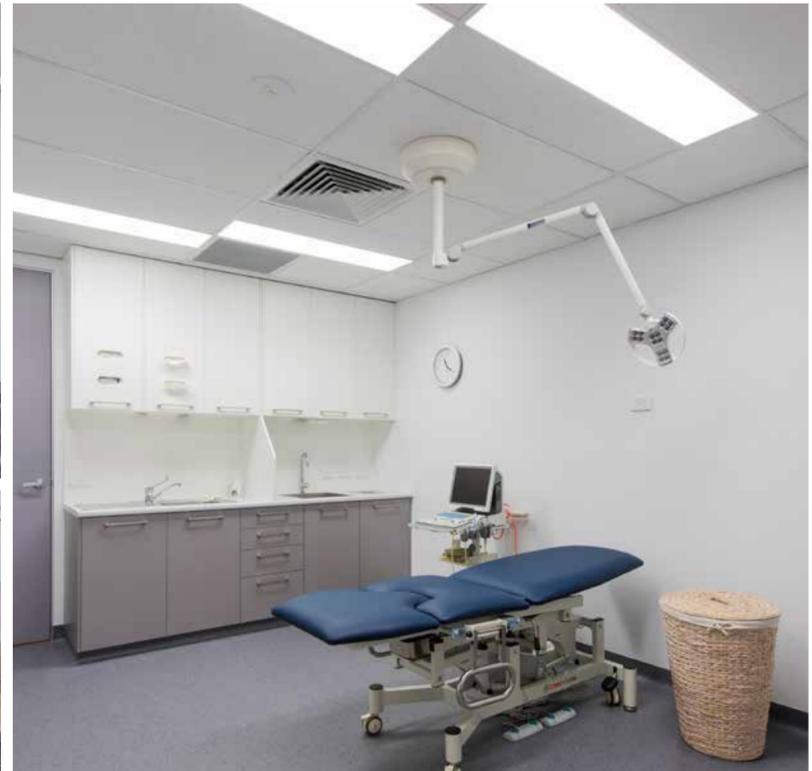
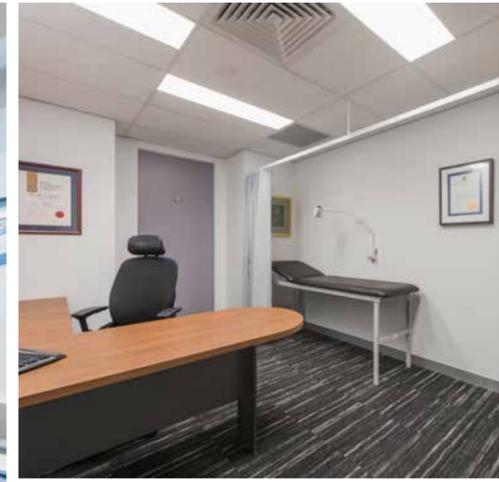


OUR WORK



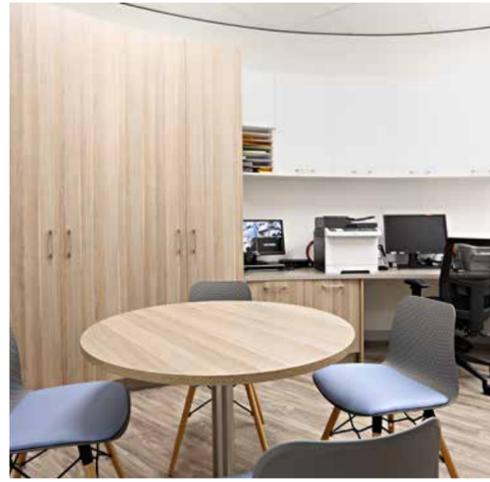
PORTFOLIO



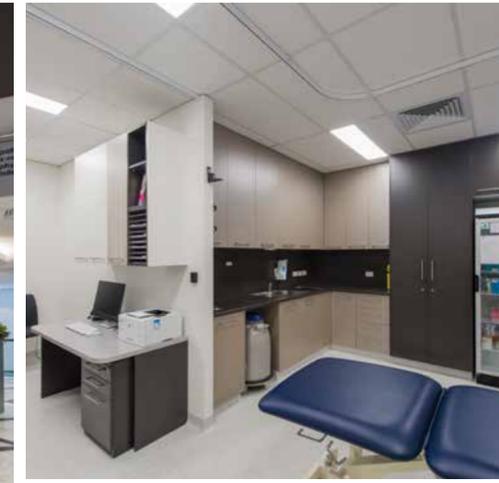


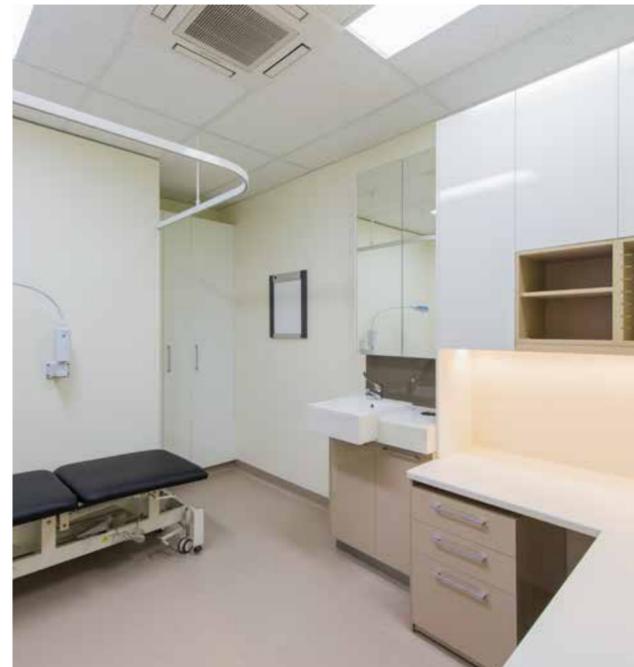
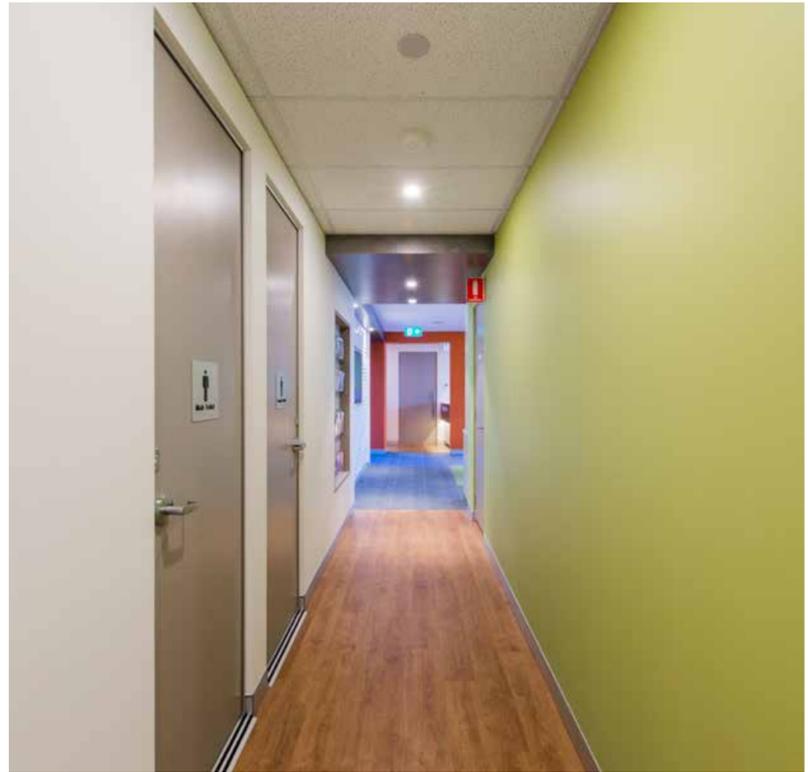
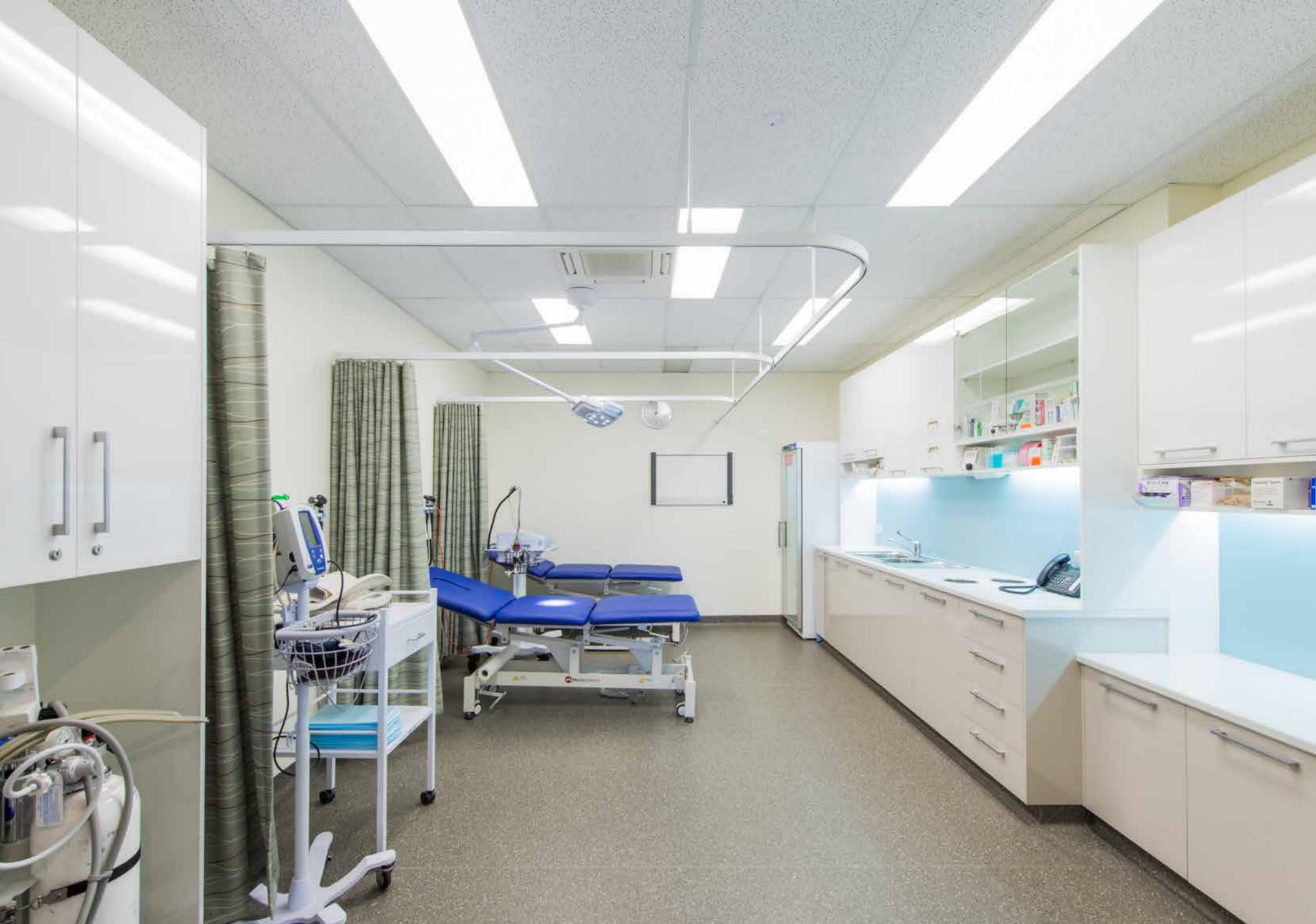


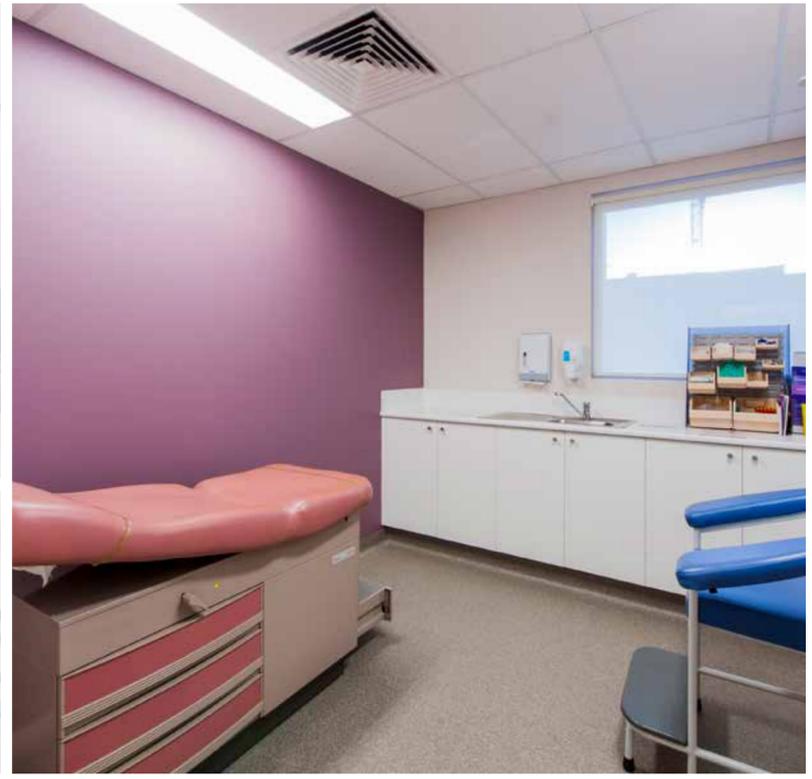
















CREDENTIALS



1300 11 22 11
info@levitch.com.au
levitch.com.au



Levitch Design Australia